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**REPLY UNDER 37 C.F.R. §1.116
EXPEDITED PROCEDURE - EXAMINING GROUP 2100**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventors: Stewart, et al.
Appln. No.: 09/785,693
Confirm. No.: 3894
Filed: February 16, 2001
Title: CONVERSATION MANAGEMENT
SYSTEM FOR ENTERPRISE WIDE
ELECTRONIC COLLABORATION

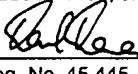
PATENT APPLICATION

Art Unit: 2154
Examiner: Chankong, Dohm

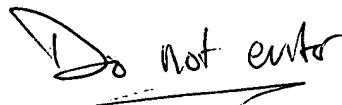
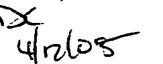
Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

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(Attorney Signature)

Karl F. Kenna, Reg. No. 45,445
Signature Date: March 14, 2005

RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. § 1.116

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

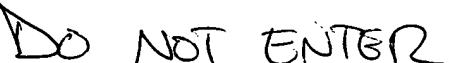
This RESPONSE is in reply to the Final Office Action mailed January 14, 2005.

Amendments

Please amend the above-identified application as follows:

Amendments to the Claims begin on Page 2.

Remarks begin on Page 7.




4/12/05